

# Sustainable by Design

Making a positive impact for people and planet



# **Enriching Others**

We specialise in crafting monitors tailored for specialised applications, meticulously manufactured in our factories in Japan, Germany and the USA.

- Our technology finds its place in critical environments like Healthcare, Air Traffic Control, Corporate Enterprise, Security, Creative, Design and Media, where image quality is essential.
- Our monitors are used by industry leading and globally recognised organisations worldwide.
- Our products positively impact the decisions of our users.

At EIZO Limited, we are dedicated to fostering sustainable development, mindful of our environmental footprint. Our commitment spans resource efficiency, climate action, biodiversity protection, pollution prevention, and other environmental safeguards.



A global perspective

EIZO's sustainability efforts encompass operations in Japan, the UK, and product considerations spanning design, production, use, and disposal. These efforts include complying with regulations, implementing netzero and decarbonisation plans, conducting non-financial reporting, plus engaging in both mandatory and voluntary initiatives to address environmental and social impacts.

We are proud to show that across our global organisation, our aim is to exceed all necessary sustainability criteria, aligning with current expectations whilst preparing for future challenges.

At the core of our environmental and social responsibility is an ambition to introduce our approach to people and planet, to inspire when it comes to technical excellence and sustainable design and to inform all our stakeholders about our positive impacts.

We enrich our users' experiences by delivering visual technology solutions that empower them. This enables them to enrich their own customers' lives, whether by safeguarding health, ensuring safety, protecting assets, providing entertainment, or ensuring safe returns home.

Our commitment extends to:

- Enriching our staff, offering clear goals along with the necessary tools, training, support, and motivation to deliver exceptional service.
- Enriching partnerships through transparency, respect, and collaborative efforts to meet customer needs.
- Enriching our community by operating ethically, considering environmental impacts, and supporting local residents.
- Enriching the planet by designing products and managing their life cycles with sensitivity to customer needs and environmental concerns.

Why such fervour for Enriching Others? Because we believe that by enriching others, we ultimately enrich ourselves.



# **Environmental Awareness and Responsibility**

We make every effort to consider the effects of our business operations on the environment, striving to mitigate negative consequences, while aiming to make a positive impact. EIZO is therefore committed to adhering to all legal requirements related to environmental protection.

Part of this strategy has been to establish a Sustainability Committee and a dedicated subcommittee to specifically address climate change and evaluate climate-related risks and opportunities.

The Global Board of Directors actively monitor and supervise the progress of climate-related goals and targets. This high-level involvement ensures that climate issues remain a top priority and that the company's sustainability initiatives are aligned with its overall strategic direction



EIZO is committed to continuous improvement in its environmental impact performance. This includes using sustainable resources, preventing pollution, practicing sustainable procurement, optimising energy efficiency, sustainable travel and packaging and reducing greenhouse gas emissions. These efforts reflect a comprehensive approach to sustainability that encompasses various aspects of the company's operations.

It is essential to inform and raise awareness among all stakeholders, about the critical nature of environmental protection and the use of clean and sustainable energy sources. This educational approach helps us to foster a culture of environmental responsibility.



EIZO has achieved a number of significant milestones and recognitions in the field of environmental sustainability and responsible business practices.

- Carbon Disclosure Project (CDP) Leadership in the Climate Change Questionnaire (A-score) EIZO achieved an A-score in the CDP's Leadership in the Climate Change 2022 Questionnaire. This high score recognises EIZO's progressive efforts in working toward a decarbonised society.
- Carbon Disclosure Project (CDP) Supplier Engagement Rating (SER) Recognition EIZO is reviewed annually and received the highest rating as a "Supplier Engagement Leader". This recognition highlights EIZO's active engagement with its suppliers in promoting environmental sustainability and responsible practices throughout its supply chain.
- ISO 14001 and ISO 50001 Certification EIZO received both ISO 14001 and 50001 certifications for its Environment and Energy Management System. This certification demonstrates the company's commitment to effectively managing its environmental impact and energy use.
- **TCFD Support**

EIZO announced its support for the recommendations of the Task Force on Climaterelated Financial Disclosure (TCFD). This demonstrates the company's commitment to transparently disclosing climate-related financial information annually, aligning with global standards for climate risk reporting.





### **Environmental Compliance**

EIZO's monitors meet international comprehensive standards through TCO Certified Generation 9 and EPEAT Approved, international environmental standards for PCs and monitors.

The Science Based Targets initiative (SBTi)

SBTi has approved EIZO's short-term science-based reduction targets for GHG emissions for all its business activities.



Participation in the UN Global Compact

Involving the development of a global framework for sustainable business growth. We have been a signatory since September 2012 and are committed to the 10 principles of the UN Global Compact.



Membership in Responsibility Business Alliance

EIZO has been a member of the Responsibility Business Alliance (RBA) since 2020. Our membership signifies our dedication to responsible and ethical business practices, including supply chain responsibility and labour rights. EIZO self-assess annually to ensure compliance and progress.

Achieving a sustainable society where we do no harm to the environment nor waste precious resources is an important initiative for businesses and communities. The design and manufacture of our monitors is at the forefront of EIZO's efforts to contribute to a more sustainable future.

# Setting our Net-Zero goals

EIZO is commitment to achieving net-zero carbon emissions by 2040 through the implementation of a range of sustainable initiatives.

- Installation of solar power generation in Japanese and overseas group companies.
- Conversion to renewable energy at head office and Japanese factories.
- Conversion of Japanese company-owned vehicles to EVs. We already have all hybrid company cars, with plans to convert all company vehicles to EVs by 2030.
- Electricity charge points are provided at the UK offices.
- Plans are in place for the conversion of gas and heat for all overseas group companies to renewable energy.
  In addition, Japan plans to introduce 100% renewable energy as soon as possible, starting in 2024.
- LED lighting activated by motion sensors in our UK and Japanese offices. Implementation for LED lights in all group companies is under consideration.
- EIZO UK have a Travel Plan Co-ordinator to ensure maximum carbon efficiencies throughout all UK travel and distribution.

Our transition to Net-Zero targets virtually zero GHG emissions from all EIZO Group locations, and net-zero emissions from our entire value chain throughout the product lifecycle by 2040.

# Scope 1, 2 and 3 reporting

Our scopes 1,2 and 3 - have approved targets which are externally verified through the Carbon Disclosure Project (CDP).

EIZO (Japan, UK and all group companies) is addressing our carbon footprint and consider all three scopes of emissions.

- Scope 1 and 2 emissions are directly associated with the organisation's internal operations.
- Scope 3 emissions reflect the broader environmental impact of the organisation's activities throughout its value chain. Managing and reducing Scope 3 emissions is a critical part of achieving our sustainability and climate mitigation goals.

# Waste & Recycling

- We use cardboard made from recycled paper for our packaging. The transport pads of the FlexScan EV monitors are also made from 100% recycled materials.
  We supply up to 4 monitors in a box, compared to single monitors, this reduces shipping volume and packaging by up to 50%.
- All office paper is FSC and waste-paper is recycled through Shorts Waste Management. Zero waste goes to landfill. Both mixed municipal waste and mixed packaging waste are sorted in a material recovery facility, any items not suitable for recycling are sent to energy recovery.
- All bathrooms and toilets have low flush toilets and stop taps.
- We ensure that all printer cartridges are recycled.
- Unwanted office furniture has been up-cycled to our local hospital and all used laptops and monitors have been donated to local schools.



# Our Workplace - Ensuring a purpose driven culture

EIZO places a strong emphasis on operational sustainability, ethical conduct, and a supportive workplace culture. Here are key messages and policies related to these aspects:

## • Enhancing Employee Awareness

The company recognises that conducting business fairly and openly requires employees to have the necessary knowledge and awareness of ethical practices.

## Unequivocal Prohibition of Bribery

EIZO has a clear stance on bribery, stating that we do not offer money or other benefits that violate the law in its interactions with public servants and employees of public institutions.

#### EIZO Supplier Code of Conduct

EIZO emphasises full information disclosure among its suppliers, promoting transparency in its supply chain.

#### · Human Rights and Diversity

EIZO acknowledges the importance of respecting the laws, culture, religion, and values of each country and region in which it operates. It also emphasises respect for human rights and diversity within the organisation.

# · Whistleblowing Policy

EIZO encourages employees to report concerns or wrongdoing through its whistleblowing policy, ensuring transparency and accountability.

### Supporting Diverse Work Styles

EIZO supports diverse work styles to help employees achieve a balance between their personal lives, including childcare and nursing care, and their work responsibilities, while complying with local laws.

#### Health and Safety

EIZO prioritises the well-being of its employees, striving to maintain workplaces where everyone can work safely and in good health. It promotes occupational health and safety and complies with the Health & Safety at Work Act 1974 and associated legislation. Training on health and safety is a priority.

#### Education and Training

EIZO provides resources for business support through training at various job levels and functions, global human resource development, and assistance for self-development. The company aims to enhance skills through on-the-job training and external seminars.

#### Induction and Onboarding

The EIZO UK CEO conducts meetings with all new employees to introduce the EIZO Group principles, culture, and strategic business plan, as part of a comprenhesive induction programme.

EIZO has a comprehensive set of policies relating to all aspects of employment, including absence, parental leave, anti-bullying, diversity and inclusion, equal opportunities, personal and professional development, and more. All of these policies aim to create a supportive and inclusive work environment, where ever member of the team can grow and be the best version of themselves.

# Support and Development

EIZO is committed to providing appropriate career development opportunities, regular performance reviews, and support for employees who change roles. Continuous professional development (CPD) is also supported.

## Grievance Resolution

The company is committed to resolving grievances effectively and ensuring a fair and respectful workplace.

We at EIZO are committed to nurturing and sharing the "EIZO mindset" of striving for excellence. This mindset drives the creation and delivery of state-of-the art products and services to customers worldwide.



# Our Community Engagement

EIZO is known for its high-quality display and imaging products. By providing reliable and innovative technology, EIZO enhances the experience for a wide range of users, including professionals in fields like design, healthcare, and more.

EIZO's technology is vital in healthcare settings where accurate imaging is crucial for diagnosis and treatment. High-quality medical displays lead to more accurate diagnoses and better patient outcomes, directly benefiting the health of end users and consumers.

EIZO's products are also used in educational institutions across the UK. Clear and vibrant displays can enhance the learning experience for students, making it easier for them to absorb information and engage with educational content.



EIZO's commitment to sustainability and environmental responsibility can have a positive impact on consumers concerned about eco-friendly products. Manufacturing processes that prioritise sustainability can reduce the carbon footprint of the products, appealing to environmentally conscious consumers.

EIZO's efforts in the local UK community reflect a strong commitment to social responsibility.

## Key activities include:

- Helping Children to Read Supporting children's literacy is a fundamental way to empower future generations.
- Addressing domestic abuse is a critical social issue. EIZO's support for a local women's group demonstrates a commitment to the safety and well-being of vulnerable individuals in the community.
- Donating office furniture to hospitals not only helps create more comfortable environments for healthcare professionals but also indirectly

benefit patients by enhancing the functionality and efficiency of healthcare facilities.





EIZO support the Sustainable Development Goals, set forth by the United Nations in 2015. We are committed to attaining these Sustainable Development Goals (SDGs), it's crucial for companies to align their efforts with these global goals to create a positive impact on society and the environment.

## In particular:

**Goal 9** - Build resilient infrastructure, promote inclusive and sustainable industrialisation and foster innovation

**Goal 12** - Ensure sustainable consumption and production patterns are highly relevant to business and IT leaders.



# Charity with purpose

EIZO's ongoing charitable support demonstrates a strong commitment to social causes and third sector organisations

EIZO's charitable activities demonstrate their dedication to various causes, from healthcare and poverty alleviation to disaster relief and support for vulnerable communities. Their efforts have a positive and meaningful impact on numerous individuals and organisations, making a difference in the lives of those in need.

Here's a summary of our charitable activities and the impact they have on different communities and causes:

 Pink Ribbon Foundation - raising awareness and support for breast cancer charities.

# pink ribbon

- The Hygiene Bank helping those in poverty across the UK.
- EIZO raised £3,110 for the Naval Children's charity
- Give a Gift Appeal EIZO donated gifts to single parent charity SPAS, benefiting 12 families. Their support brings joy and assistance to families in need during the holiday season.
- Tackle Africa using football as a platform to provide essential health and rights information to young people in Africa.
- EIZO donated £2,800 to the Ukraine Humanitarian Appeal through the DEC
- Providing volunteering support and offering assistance during the COVID-19 pandemic is essential in times of crisis. It demonstrates corporate responsibility and a willingness to help the community during challenging times.

Continued engagement with organisations like the Sebastian Actions Trust and support for initiatives like The Bluebells and Woodlands show a dedication to reducing isolation and improving the quality of life for those in need.



The EIZO Charitable Committee meets monthly to gather thoughts and ideas from the team. Over £100,000 has been donated to good causes between 2020 and 2023. This activity includes fund raising, volunteering and resources.

# Our Sustainable Products

EIZO's commitment to environmental sustainability and responsible product practices is evident through various initiatives and certifications. These are the key messages related to our eco-friendly products.

#### Net Zero

We are actively working towards achieving a net-zero carbon footprint, demonstrating our commitment to addressing climate change.

# GHG Emission Reduction Targets

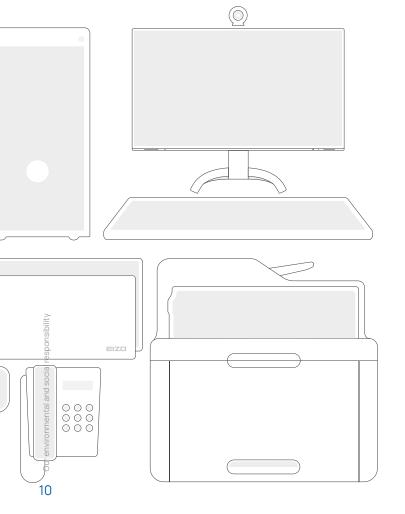
We have set greenhouse gas (GHG) emission reduction targets not only for our products and services but also for our overall business activities.

#### Carbon Reduction Plan

We have a comprehensive plan to reduce carbon emissions, focusing on energy efficiency and emission reduction throughout the product lifecycle.

#### EIZO Eco-calculator

A powerful live interactive tool that can compare power consumption and GHG emissions versus comparible products.



environmental responsibility and sustainability is embedded in our product development, manufacturing processes, and overall corporate culture. These messages underscore our commitment to reducing our environmental footprint and promoting eco-friendly practices throughout our product life cycle.

# Materiality Identification

We have identified material issues that are important to our sustainability efforts, including "Supporting a Recycling-Oriented Society," "Responding to Climate Change," and "Supply Chain Management."

## Extending Product Lifespan

We promote the longevity of our products, reducing the need for frequent replacements and minimising electronic waste.

#### Packaging and Waste Reduction

We are committed to reducing packaging and waste associated with our products, emphasising sustainable packaging practices.

## • Environmental Compliance

We ensures that our products meet stringent environmental standards, including TCO Certified Generation 9, EPEAT, and ENERGY STAR 8.0. This commitment ensures that our products are energy-efficient and environmentally responsible.

# Responsible Minerals Policy

We are committed to responsible mineral sourcing, ensuring that minerals used in our products are ethically and sustainably obtained.









## Multi-Year Warranty

We offer multi-year warranties on our products, demonstrating our confidence in product durability and supporting customers by keeping devices in use for longer. All FlexScan monitors come with a 5-year warranty and have for 20 years, while our RadiForce RX models come with a 7-year/20,000 hour warranty.

# Supplier Co-operation

We recognise that environmentally-friendly products require sustainable parts and materials. We actively co-operate with our suppliers to source materials that generate reduced environmental loads, emphasising the importance of supplier collaboration in achieving our environmental goals.

## In-house manufacturing

All our products are manufactured in-house ensuring we can track everything from procurement to end-product. As of early 2024 all our Japanese factories are running on renewable energy, helping to manage the carbon footprint of each product.

#### Reduced Power Consumption

Our products are designed to minimise power consumption, contributing to energy savings and reduced environmental impact.

#### ISO Certifications

We obtained ISO14001 for Environmental Management System and ISO50001 for Energy Management System certifications. These certifications provide assurances that we take the business of our business seriously.

# The FlexScan EV2460 was the FIRST 'B' EU Energy rated monitor over 20"











# EIZO Limited's commitment to sustainability

EIZO in the UK also works towards independent sustainability goals with our own initiatives that align to our global strategy.



# **Energy efficiency**

The UK HQ is a new building designed to meet EIZO's needs for growth, ergonomics and sustainability. The office is equipped with LED lighting activated by motion sensors on all floors and every desk is fitted with EIZO FlexScan monitors to help to reduce energy consumption.



## **CSR-A Accreditation**

EIZO UK's environmental impact has been audited as a part of its <u>Silver CSR-A Accreditation</u> which demonstrates independent validation of environmental, social and governance (ESG) compliant actions and policy.



# A UK-based repair centre

EIZO has a local repair centre at its UK HQ in Ascot, England to support all warranty requirements in the UK. In addition to providing excellent customer service, this minimises the environmental impact of transportation. We also stock spare parts for product repairs to keep the carbon footprint as low as possible.



# Waste and recycling

EIZO UK recycles and up cycles as much as possible, including donating unwanted office furniture to a local hospital and laptops and monitors to a local school. Zero waste from the UK HQ goes to landfill, with all office paper and printer cartridges recycled. At least 90% of tradeshow stands are reusable.



# Supply chain improvements

The UK business has committed to removing air freight from its supply chain. This is possible thanks to EIZO's resilient supply chain, production from Japan and proactive planning from operations and planning experts.



